

LLOYD'S



**Lloyd's
Academy**



Lloyd's Academy for Brokers - Europe

1 - 3 April 2025

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Welcome

Thank you for being part of this year's Lloyd's Broker Academy - Europe. We are so happy that you have chosen to participate in this programme, and we look forward to meeting you all in person.

From our perspective, we want to immerse you in the world of Lloyd's with a particular focus on Lloyd's Europe. We hope that building this awareness and exposure into the Lloyd's market will help you to better understand how we can support you and your businesses, and how you can conveniently and efficiently access Lloyd's Europe and all that we have to offer.

Since the creation of Lloyd's Insurance Company in 2018, or Lloyd's Europe as we are more commonly known, we have made and continue to make significant progress across the Continent. Your support in attending this programme is so important to us as we look to better understand and connect with our broking community.

This is also a fantastic opportunity to ask questions, meet new faces and come together as a force for good in our industry. I hope that this programme also helps to demystify some of the myths around Lloyd's and the industry more generally that we all work in. Thanks for your support and engagement.



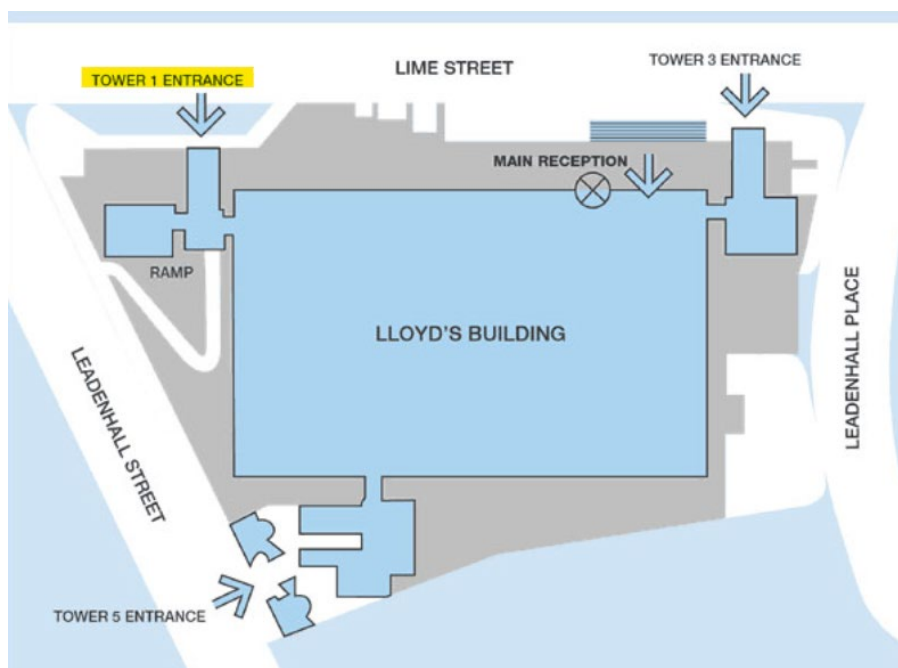
Jonathan May
Chief Executive Officer, Lloyd's Europe

Accessing Lloyd's

When you arrive, please head to Tower 1 (highlighted below - corner of Lime Street and Leadenhall Street) to pick up your secure Lloyd's building access pass from the Events Desk. You will be required to keep this on you throughout the day. You will then be directed to take the lifts to Gallery 11, as your programme will be held in meeting rooms PR 2 - 3.

You will need to bring with a form of photo ID and be aware that all bags are scanned as part of Lloyd's security standards.

If this is your first time to the Lloyd's building in London, you can [view directions here](#).



Welcome to London!

While visiting London, feel free to get acquainted with our culture and neighborhoods, using our [Welcome to London brochure](#).

Programme agenda

Monday 31 March

Join us at 6:00 pm for our Opening Reception at [The Skyline London](#) - one of London's finest roof top venues, boasting stunning panoramic views across London's skyline, including the renowned world heritage site, the Tower of London and the iconic Tower Bridge and River Thames.



Dress code

Casual attire

Address

Skyline London
100 Minories, London,
EC3N 1JY, United Kingdom

Getting there

If you are staying at Tower Suites, this is their rooftop terrace.

Tuesday 1 April

Please note all timings are BST and the dress code is business attire

Time	Item	Location
08.30	Arrival and registration Greet your fellow delegates and members of the Lloyd's team who'll be looking after you this week. <div>  <p><i>Here is a glimpse of the PR meeting rooms on Gallery 11 where you'll be for the entire programme. With ample light, modular walls, built-in AV and all the facilities you need on one floor, we trust that you will feel welcome in this space.</i></p> </div>	Gallery 11 PR 2 - 3
09.00	Welcome <ul style="list-style-type: none"> Nicola Beckles, Commercial Education Manager, Lloyd's 	PR 2 - 3
09.30	Overview of Lloyd's <ul style="list-style-type: none"> Durmita Beechouk, Senior Associate, Market Development, Lloyd's Nick Donovan, Head of Market Development, Lloyd's 	PR 2 - 3
10.30	Lloyd's Europe <ul style="list-style-type: none"> Dawn Miller, Chief Commercial Officer, Lloyd's and CEO, Lloyd's Americas 	PR 2 - 3
11.00	Tour of the Lloyd's building/ Private tour of the Lloyd's Collection In the 17th century, Edward Lloyd's coffee shop became recognised as the place for obtaining marine insurance, and this is where the Lloyd's that we know today began. Take a tour of the internationally renowned Lloyd's building – all 33,510 cubic concrete meters of it – and soak up the fascinating history of the home of Insurance and the many stories about the market and how it has evolved. <ul style="list-style-type: none"> Private Tour – for those not on tour of the building, enjoy a private tour of the Lloyd's collection of treasures from all over the globe, curated by our Archivist in meeting room PR1. Tom Drysdale, Collections and Archives Manager, Lloyd's <div>   </div>	PR 2 – 3 / PR 1 for the Private tour

Time	Item	Location
12.00	Networking lunch Meet and mingle with executives from the Corporation, while enjoying a buffet lunch on the marble area.	Gallery 11 marble area
13.00	Tour of the Lloyd's building / Private tour of the Lloyd's Collection in PR 2 – 3	PR 2 - 3
14.00	How to place risks at Lloyd's <ul style="list-style-type: none"> Kieran Quigley, VP, Underwriter, Cyber, Mosaic Insurance George Holevas, Cyber Risk Advisor, Senior Vice President – Marsh Cyber UK 	PR 2 - 3
15.00	Break & group photo on the marble staircase	Gallery 11
15.15	Lloyd's Lab showcase Meet the next generation of start-ups and Insurtechs developing exciting new products and solutions fit for the needs of customers like you around the world and remember that you saw it here first! <ul style="list-style-type: none"> Chloe Kaye, Accelerator Programme Manager, Lloyd's Lab <div data-bbox="258 1016 791 1370" data-label="Image"> </div> <div data-bbox="823 999 1270 1245" data-label="Text"> <p><i>This is the ultramodern Lloyd's Lab that you'll visit for this session. The Lloyd's Lab is the heart of innovation for Insurance; an award-winning space dedicated to accelerating and fostering new products and solutions fit for the needs of our customers around the world.</i></p> </div>	Will now be hosted in PR 2 - 3
16.30	Recap of the day <ul style="list-style-type: none"> Nicola Beckles, Commercial Education Manager, Lloyd's 	PR 2 - 3
17.00	Email and prep time <ul style="list-style-type: none"> A little time to check your emails and freshen up before the evening event. 	PR 2 - 3
18.00	Evening of Mini Golf Get your game face ready for a perfect outing of friendly competition, drinks and dining at Puttshack Bank. <div data-bbox="258 1787 807 2047" data-label="Image"> </div> <div data-bbox="823 1787 1211 1957" data-label="Text"> <p><u>Puttshack Bank</u> 1 Poultry, Queen Victoria Street London EC2R 8EJ</p> </div>	Puttshack Bank

Wednesday 2 April

Please note all timings are BST and the dress code is business attire

Time	Item	Location
08.30	Arrival and Coffee	PR 2 - 3
09.00	Opening briefing <ul style="list-style-type: none"> Nicola Beckles, Commercial Education Manager, Lloyd's 	PR 2 - 3
09.15	How capital influences risk appetite <ul style="list-style-type: none"> Paul Davenport, Finance & Risk Director, Lloyd's Market Association 	PR 2 - 3
10.15	Break	PR 2 - 3
10.30	Broker Shadowing - Step into the shoes of a Lloyd's Broker  <p>This is your once in a lifetime opportunity to shadow a Lloyd's Broker and see what a typical day is like for them, striving to get their risks placed at Lloyd's.</p> <p>You and your Broker are invited to join us for lunch.</p>	Lutine Bell in the UW Room
12.00	Networking lunch <p>You and your Broker are invited to join us for an informal lunch, where you can choose from a wide variety of meals.</p> <ul style="list-style-type: none"> The Lloyd's Academy will provide £20 lunch vouchers for all participants in the Broker Shadowing exercise, but you are free to accept alternate lunch arrangements from your Broker. 	Lloyd's Coffee House
13.30	Claims management panel <ul style="list-style-type: none"> Helen Ashenden, Claims Improvement Manager, Lloyd's Jillian Frank, Head of Casualty Claims, Canopus Rich Woodhams, Head of Claims, Dale Underwriting 	PR 2 - 3
15.00	Break	PR 2 - 3
15.15	Delegated Authorities <ul style="list-style-type: none"> Alice Benbow, Delegated Authorities Oversight Manager, Lloyd's 	PR 2 - 3
16.00	Recap of the day <ul style="list-style-type: none"> Nicola Beckles, Commercial Education Manager, Lloyd's 	PR 2 - 3
16.30	Free Evening <p>Enjoy exploring the City of London!</p>	

Thursday 3 April

Time	Item	Location
08.30	Arrival and Coffee	PR 2 - 3
09.00	Multinational at Lloyd's <ul style="list-style-type: none"> Francesco Fordred, Multinational Platform Manager, Lloyd's 	PR 2 – 3
09.45	Captives <ul style="list-style-type: none"> Mirko Domazet, Market Engagement Manager - DACH & CEE, Lloyd's 	PR 2 - 3
10.15	Break	PR 2 - 3
10.30	Underwriter Shadowing - Step into the shoes of a Lloyd's Underwriter Ever wondered what it's like sitting at the other end of the insurance transaction?  <p>This is your chance to experience the market in action first-hand; soak up the atmosphere of the Room as you witness the process of placing and negotiating risk at Lloyd's by spending time with an Underwriter at the box.</p> <p>You and your Underwriter are invited to join us for lunch.</p>	Lutine Bell in the UW Room
12.00	Networking lunch You and your Underwriter are invited to join us for an informal lunch, where you can choose from a wide variety of meals. <ul style="list-style-type: none"> The Lloyd's Academy will provide £20 lunch vouchers for all participants in the Underwriter Shadowing exercise, but you are free to accept alternate lunch arrangements from your Underwriter. 	Lloyd's Coffee House
13.15	Cyber workshop Learn how to improve your firm's cyber-resilience as the team from Lloyd's underwriting syndicate Resilience lead a real-life scenario exercise on ways to respond to escalating cyber-attacks. Visit Resilience <ul style="list-style-type: none"> Graeme Manzi, Lead Security & Risk Services Manager UK & Europe, Resilience Tom Ryan, Head of Cyber - UK, Ireland & Nordics, Resilience 	PR 2 – 3
15.00	Break	PR 2 – 3
15.30	Emerging Risks <ul style="list-style-type: none"> Amrit Chaggar, Manager, Strategy Analysis, Lloyd's Samantha Dickens, Senior Associate, Emerging Risks, Lloyd's 	PR 2 – 3

16.30	Wrap up and Certificate presentations <ul style="list-style-type: none"> Hosted by Malik Abbassi-Antoine, Country Manager France & Regional Director Western Europe, Lloyd's Insurance Company S.A* 	Gallery 11 Marble area
18.00	Evening dinner in the Adam Room at Lloyd's <p>Join executives from Lloyd's Europe and the Lloyd's Academy, for dinner in the iconic Adam Room. Your dinner will be prepared by our award-winning Head Chef, Nick Smith, with dessert prepared by our award-winning Head Pastry Chef, Yoana Marinova.</p> <ul style="list-style-type: none"> Hosted by Malik Abbassi-Antoine, Country Manager France & Regional Director Western Europe, Lloyd's Insurance Company S.A <div data-bbox="258 636 711 974">  </div> <p><i>The Adam Room is an incredibly special space and has hosted important guests at Lloyd's, including HM Queen Elizabeth II. An adaptation of the original dining room of Bowood House in Wiltshire, designed in 1763 for the first Earl of Shelbourne, it is considered to be an important early work of Robert Adam, the famous Scottish architect who had just returned from Rome full of enthusiasm for re-establishing the architecture of classical antiquity.</i></p>	Gallery 11 Adam Room

* Jonathan May, Chief Executive Officer, Lloyd's Europe sent his regrets.

Speaker profiles



Helen Ashenden

Claims Improvement Manager, Lloyd's

Helen qualified as a lawyer and managed complex litigation at a leading law firm in the City of London for 14 years before joining the London insurance market. Starting out as a Claims Counsel at an International insurance and reinsurance carrier and subsequently moving to Lloyd's, Helen has for over 15 years led various initiatives aimed at the continuous improvement of Lloyd's claims services, including the improved use of data and the development and implementation of claims processes for Lloyd's platforms in China and Brussels.



Nicola Beckles

Commercial Education Manager, Lloyd's

Nicola has over 15 years' experience as a Marketing Manager, starting in the Caribbean retail banking sector and moving into insurance in 2015, when she accepted the role of Marketing Project Manager for the merger of XL Services with Catlin Insurance. She continued with the new entity as Marketing & Communications Associate before moving to CNA Hardy in 2019 as Marketing Communications Consultant.

In 2020 she joined Lloyd's as Marketing Manager for Brokers and in January 2023 moved on to her current role, where she develops the strategy for the commercial education programmes offered for the Lloyd's market and rolls out the programmes. Nicola has an MBA in Marketing and Entrepreneurship from York University, Canada and is a Canadian Commonwealth Scholar.



Durmita Beechouk

Senior Associate, Market Development, Lloyd's

Durmita has a background in Accounting and Finance. She began her career in insurance as a graduate at a leading global insurance broker. Initially, she worked as a Major Loss Consultant, where she specialised in quantifying claims owed to policyholders after significant losses.

After being promoted to Senior Consultant, Durmita transitioned to strategic and business development roles. She then joined the Market Development team at Lloyd's, where she has spent the past year focusing on attracting new capital to the Lloyd's market. Her responsibilities include supporting new entrants and existing participants in leveraging the Lloyd's platform, as well as educating the market on Lloyd's operations.



Alice Benbow

Delegated Authorities Oversight Manager, Lloyd's

Alice has 10 + years' experience within Delegated Authorities including various roles at Lloyd's Managing Agents. She has expansive knowledge and experience of all aspects of DA including credit control, due diligence, and onboarding of coverholders.

Joining Lloyd's in 2018 as Delegated Authorities Oversight Manager, her remit includes creating and implementing Delegated Authority oversight for the Lloyd's market, overseeing the Delegated Authorities Oversight Team who review the onboarding process for all new coverholders and DCA's; and managing all changes in coverholder permissions.



Amrit Chaggar

Manager, Strategy Analysis, Lloyd's

Amrit joined Lloyd's Strategy team in 2023, bringing over a decade of experience in the insurance and regulatory sectors. In her current role, she leads the Strategy Analysis team, where she plays a key role in delivering critical insights that shape strategic decision-making across the corporation.

Before transitioning to Strategy, Amrit excelled in International Regulatory Affairs, developing a deep expertise in navigating complex regulatory landscapes. Her earlier tenure at the Financial Conduct Authority (FCA) further enriched her understanding of both UK and global regulatory frameworks.

Amrit's diverse experience and analytical skill set underpin her ability to drive meaningful outcomes, ensuring Lloyd's remains resilient and forward-thinking in a dynamic industry.



Paul Davenport

Finance & Risk Director, Lloyd's Market Association (LMA)

Paul Davenport joined the LMA as Finance Director in March 2019. Paul has previously held senior positions at The Navigators Group as International CFO and prior to that, Finance Director at Chubb Insurance Company of Europe and has more than 25 years' experience in the insurance industry.



Samantha Dickens

Senior Associate, Emerging Risks, Lloyd's

Samantha worked at Lloyd's for 2 years and prior to this, worked in scientific publishing. She joined Lloyd's in the Emerging Risks Team and has transitioned to be a Senior Associate in Emerging Risks, sitting in the Strategy Team.

Her work focusses on the interconnected nature of emerging risks and offering valuable insights to the Lloyd's Market. This involves horizon scanning, research, data analysis and scenario testing. The risk landscape is constantly changing and being at the forefront of this, ensures that Lloyd's continues to be a thriving marketplace.



Mirko Domazet

Market Engagement Manager - DACH & CEE, Lloyd's

Mirko is in charge for overseeing Lloyd's commercial activities in DACH & CEE, certainly being responsible for maintaining the relationships to domestic brokers, wholesale brokers, corporates, coverholders and cedents of this region. Prior to joining Lloyd's he spent more than 15 years in the insurance industry mainly in client facing roles at different broking & advisory companies like Willis Towers Watson and Aon in Germany. He is an expert in holistic management of Total Cost of Risks and strategic business development.



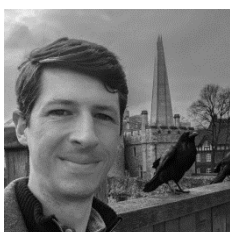
Nick Donovan

Head of Market Development, Lloyd's

Nick is the Head of Market Development at Lloyd's. He is responsible both for attracting the world's best commercial & specialty (re)insurers onto the Lloyd's platform, and supporting all syndicates as they seek to make the most of the market's unique advantages. He also advocates the market to a range of trade and institutional capital providers and their advisors, as well as managing the market's major broking distribution relationships.

Nick joined Lloyd's in 2022 from PwC, where he was a Director leading technology-based transformations for specialty insurers, MGAs and brokers. Previously Nick worked at RSA plc in a variety of roles including strategic planning, global portfolio management and latterly leading Sales & Client Management for RSA's Global Risks business in the London Market and across Europe. Previously he spent seven years as a strategy consultant with Booz & Company, advising life insurers, commercial & investment banks and wealth managers. Nick also worked at BBC New Media, where he was part of the team that set up the Radio Player, the precursor to the BBC's iPlayer.

Nick has a BA from Oxford University and an MBA from Columbia Business School.



Tom Drysdale

Collections and Archives Manager, Lloyd's

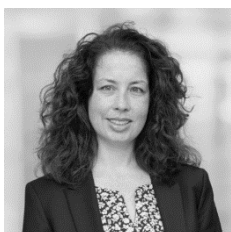
Tom is responsible for Lloyd's archives and collection of historic artefacts, and for engaging audiences with Lloyd's history. He joined Lloyd's in 2024, having spent 11 years working in museums and historic sites including the Tower of London, Hampton Court Palace, and the British Library. Tom has an MA in History and a Postgraduate Diploma in Archives and Records Management, and has written articles that have been published online, in Collections: A Journal for Museum and Archives Professionals, and the International Journal for Digital Curation.



Francesco Fordred

Multinational Delivery Lead, Lloyd's

I graduated with a Law degree from the University of Genoa, Italy, and then pursued a Master's in Marine Insurance. Over the past 12 years, I've been navigating the UK corporate world, taking on various multinational roles across departments like claims, operations, and compliance. One of my proudest achievements was spending 6 years at RSA Insurance, where I had the opportunity to lead the team of Global Network Managers. In February 2024, I joined Lloyd's, where I'm currently leading some of the workstreams for our initiatives to enhance the multinational proposition.

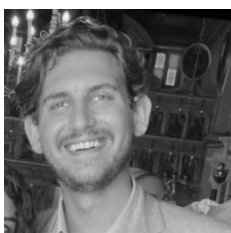


Jillian Frank

Head of Casualty Claims, Canopus

Jillian has 22 years of London market and domestic market insurance experience and has worked across a number of classes of business. She is ACII qualified and specialises in US Casualty claims.

Jillian's experience includes complex coverage and defence litigation often resolving via mediation, arbitration or trial. She leads a team of 5 claims adjusters, who specialise in liability and financial lines classes.



George Holevas

Cyber Risk Advisor, Senior Vice President – Marsh Cyber UK

George is a Risk Advisor with our Professional Liability / Network Security and Privacy Practice in London, UK. He focuses his work on large, complex accounts in advising on cyber and professional risks for large corporates, financial institutions and digital asset companies.

George's current responsibilities include conducting exposure analysis for clients and prospects, as well as negotiating with carriers on terms and conditions. Through this experience he has a broad view of the exposures and challenges clients face and also of the availability of complex coverages in today's marketplace.

George joined Marsh UK in August 2021. Prior to that time, he spent approximately five years with our Marsh New York office serving as a Cyber Risk Advisor to Financial Institutions. George helped new and existing clients understand their cyber exposure, provided market insights and placed E&O and cyber coverage for clients of all revenue sizes. George also serves as cyber co-lead for Marsh's Digital Asset Risk Transfer team and is an AI Risk Champion for Marsh UK.



Chloe Kaye

Accelerator Programme Manager, Lloyd's

As a Lloyd's Lab Manager, Chloe focuses on running the Lloyd's Lab award-winning InsurTech accelerator programme from beginning to end. This includes: identifying how the Lloyd's market could benefit from innovations, scouring InsurTechs for the accelerator, supporting them during the programme to achieve commercial success and then ensuring this success continues once they become Lloyd's Lab alumni.



Graeme Manzi

Lead Security & Risk Services Manager UK & Europe, Resilience

Graeme Manzi started as a Risk Engineer / Security Solutions Engineer at Resilience based in London 2 years ago, and has been promoted to now lead the UK & Europe division. He has extensive experience in cyber security consulting and risk management with a focus on critical national infrastructure and financial service. Prior to his time in consulting, Manzi served as a Royal Marines Commando specialising in secure data communication and received a Commendation while on active Operations. He holds an MSc with distinction in Information Security from Royal Holloway, University of London and is GIAC & ISACA certified in industrial control system / operational technology security (GICSP) and secure cloud computing architecture and audit (GCLD, GPCS, CCAK).



Jonathan May

Chief Executive Officer, Lloyd's Europe

Jonathan was appointed Lloyd's Europe CEO on 1 January 2024. Having begun his career with Ernst & Young, Jonathan joined Lloyd's in 2006 and has a wealth of experience in leadership roles across the Corporation including CFO and COO for the Greater China region, Asia Pacific Regional CFO, Lloyd's Global CFO and Global COO leading the finance and operations across Lloyd's international network.



Dawn Miller

Chief Commercial Officer, Lloyd's and CEO, Lloyd's Americas

Dawn joined Lloyd's in 2022 and oversees Lloyd's global network across the Americas, Asia Pacific Middle East & Africa (APMEA) and European Regions. She is responsible for our Global Network governance and regulatory team, market development, strategic engagement with key trading partners, and New Entrants into the Lloyd's Market. She also leads on Multinational, Strategy & Innovation at Lloyd's, including the Lloyd's Lab and Academy, and is a director of Lloyd's Insurance Company in Europe. More recently, Dawn Miller has been appointed as Chief Commercial Officer of Lloyd's and CEO of Lloyd's Americas, delivering both roles from New York with effect from 1 September.

She has over 25 years of experience working in the global insurance industry with oversight of underwriting, distribution, clients, and strategy, including leadership positions at CHUBB, AXA, AIG and WTW. Having started her career in Washington D.C., Dawn has since taken on senior positions in London, Houston, New York, Paris, Dubai, San Francisco and Zurich.

She is chair of the Board of Trustees for the Insurance Industry Charitable Foundation UK (IICF UK), sits on the Steering Committee for Maths4Girls, the Executive Council of the International Insurance Society (IIS) and is Vice Chair of The American University, School of International Service Dean's Advisory Council. She is also a member of the International Women's Forum (IWF) and Worshipful Company of Insurers.



Kieran Quigley

VP, Underwriter, Cyber, Mosaic Insurance

Kieran Quigley is a Cyber Underwriter at Mosaic Syndicate 1609, with over seven years of experience underwriting complex cyber risks across global markets. He has a particular focus on emerging technologies and innovation, helping clients navigate an evolving threat landscape with forward-thinking insurance solutions.

Kieran began his insurance career in 2018 on the Lloyd's of London Graduate Scheme, gaining deep insight into the Lloyd's Corporation and hands-on experience in both cyber

broking and underwriting. Prior to joining Mosaic, he honed his underwriting expertise at Hamilton Syndicate 4000, where he focused on North American and international cyber portfolios.

An Accredited Chartered Insurer (ACII), Kieran founded Lloyd's [Cyber Under 35s](#) in 2023, a growing initiative dedicated to supporting and connecting the next generation of cyber insurance professionals. Initially launched in London, the platform is set to expand into other global insurance hubs in the coming year.

Kieran holds a bachelor's degree in international business from Strathclyde Business School, Scotland. He also spent a formative year studying in Hong Kong, which helped shape his global outlook and continues to inform his approach to international risk and insurance.



Rich Woodhams

Property Claims Manager, Dale Underwriting Partners

Rich Woodhams is the Property Claims Manager for Dale Underwriting Partners. Prior to joining Dale, Rich was the property claims manager at Faraday, where he was responsible for all of their property claims, which accounted for the majority of Faraday's business income, during that period.

Rich brings a proven track record of working with senior market representatives, risk managers and industry experts in finding equitable solutions to complex claim issues. He has worked within the Lloyd's market since 1989, in a variety of claim and broking roles. Rich also participates in various LMA claims sector groups.

Outside of work, Rich enjoys long distance running, which generally gets him 'out of the house'!

Meet Insurtechs from the Lloyd's Lab

- **InsurX** is the independent digital risk exchange. Based in London, InsurX partners are the brokers and insurers who trade risk in the global corporate and specialty insurance market. They do that faster, better, and cheaper with InsurX. To learn more, contact Oliver Curry at oliver.curry@insurxglobal.com
- **Kita** is the carbon insurance specialist. Our mission is to enable high-quality carbon projects to scale by offering a portfolio of insurance products that reduce carbon risk. Reduced risk in carbon credit transactions leads to greater flows of upfront capital and accelerates the pace of positive climate impact. To learn more, contact Thomas Merriman at tom.merriman@kita.earth
- **Mitigate** is a ClimateTech SaaS startup generating fully automated analyses leading to prioritized preventive measures for reducing climate damages on real estate, starting with flooding, to be extended to other risks (drought, heat, wildfire, landslide, biodiversity, wind). To learn more, contact Ben Churney at ben@mitigate.com
- **Renew Risk** provides deep-science driven B2B SaaS solutions for improving the financial lifecycle of large renewable energy assets. To learn more, contact Aaron Bent at aaron.bent@renew-risk.com
- **SAMP Technology** has built software tools that enable power generation performance improvement and risk management. We're striving to be the best source of insights for power generation decision making in the world. To learn more, contact Alistair Moodie at alistair@samptechnology.com

Contacts at Lloyd's

Lloyd's Academy

- Email address: lloydsacademy@lloyds.com
- Dedicated web page: <https://www.lloyds.com/academy>
- Social media: <https://www.linkedin.com/showcase/lloyds-academy/>



Nicola Beckles | Commercial Education Manager

nicola.beckles@lloyds.com | +44 (0)20 7327 5936

[LinkedIn profile - Nicola](#)

Lloyd's Europe

These are members of our Lloyd's Europe office that you will meet during your programme.



Malik Abbassi-Antoine | Country Manager France & Regional Director Western Europe, Lloyd's Insurance Company S.A

malik.abbassi-antoine@lloyds.com | +33 6 46 70 07 14

[LinkedIn profile - Malik](#)



Erik Börjesson | Nordic Baltic Area Manager, Lloyd's Insurance Company S.A

erik.borjesson@lloyds.com | +46 44 (0) 20 7327 7011 x7011

[LinkedIn profile - Erik](#)



Mirko Domazet | Market Engagement Manager DACH & CEE, Lloyd's Insurance Company S.A

mirko.domazet@lloyds.com | +49 (0)69 7144881-54

[LinkedIn profile - Mirko](#)



Eamonn P. Egan | Country Manager Ireland & General representative for Ireland, Lloyd's Insurance Company S.A

Eamonn.Egan@lloyds.com | +353 44 (0) 20 7327 7691

[LinkedIn profile - Eamonn](#)



Jonathan May | Chief Executive Officer, Lloyd's Europe

jonathan.may@lloyds.com | +32 (2) 2273931 or +44 (0)20 7327 7631

[LinkedIn profile - Jonathan](#)



Henry Petch | Lloyd's Europe Network Manager, Lloyd's Insurance Company S.A

Henry.Petch@lloyds.com | +44 (0)20 7327 5437

[LinkedIn profile - Henry](#)



Diana Santin | Regional Manager MEDI - Country Manager Italy, Lloyd's Europe

Diana.Santin@lloyds.com

[LinkedIn profile - Diana](#)

Websites & links

[Lloyd's of London](#)

[Lloyd's Europe](#)

[How the Lloyd's market works video](#)

Health & Safety

Accident Reporting

Please report all accidents, including near misses, to your line manager or a member of the Lloyd's Property Services Team via +44 (0)20 7327 6666.

Details must be recorded and sent to the Lloyd's Property Services Risk Manager via email: riskmanager@lloyds.com or +44 (0)20 7327 5098.

Emergency numbers

Fire/Ambulance/Police: 999
Non-Emergency Ambulance: 112

Lloyd's Emergency Numbers

In case of Emergency: +44 (0)20 7327 2222
Facilities Helpdesk: +44 (0)20 7327 6666
Security Control Room: +44(0)20 7327 5905
Lloyd's Switchboard: +44 (0)20 7327 1000

First Aid

If you require a first aider, please dial: +44(0) 20 7327 2222

First aid boxes are located in strategic locations on the premises. Please contact a member of the Lloyd's Property Services Team if you require first aid equipment via: +44 (0)20 7327 5905

Security

- When entering the building please show your pass to a security officer
- Please ensure you have your pass with you at all times
- Lost and stolen passes must be reported to security immediately
- Do not allow anyone to 'tail-gate' behind you when you enter a secure area
- Random checks will be made on individuals' bags

Fire Evacuation

When you hear continuous alarm bells ringing:

- Leave the building immediately and calmly
- Use the nearest fire exit
- Use the stairwells (do not use lifts or escalators)
- We now implement a dispersal arrangement whereby on leaving the building all personnel should make their way to their own place of safety and return to the building every 15 minutes to see if it can be reoccupied
- At least one fire drill will be held in each of Lloyd's premises annually

LLOYD'S



**Lloyd's
Academy**

Deepen your knowledge.
Strengthen your network.
Leverage the market.